IGEL Now & Next, unveiling the future. Quarterly Product update and Roadmap

Webinar Q&A Feb 2025

Q: What is your policy to update Apps? Ie. HP Anyware last updated September 13th and now there is v24.10 and soon v25.03. When will you update the HP Anyware client?

A: This is in the planning stage right now, it will be updated but we do not have a release date as of yet.

Q: We have many older Thin Clients running on OS11. What is the best solution to upgrade please?

A: There is an upgrade path to OS12, depending on the Thin Client specification you may be able to run OS12. See: https://kb.igel.com/hardware/current/devices-supported-by-igel-os-12-1

Q: UMS 12.07.100 when will it be released?

A: 5th March 2025

Q: Also, on UMS 12.07.100 any updates on the Java console functionalities which is moved to UMS webapp?

A: This is a current work in progress, every release we are adding more.

Q: Are you working on a Master/Buddy solution?

A: Yes

Q: What is the current support in OS12 for Wyse 3040 clients, we still have lots of these in production. Does 3040 have official support or has it been tested and it is said to work fine?

A: For a list of tested HW see: https://kb.igel.com/hardware/current/devices-supported-by-igel-os-12-1 if you HW is not listed this dies not mean it will not work, I'd test in your environment.

Q: When do we think the "SSO logon to UMS" feature will be GA? Can this happen in the next UMS release in March?

A: It will be part of the 12.08 release of UMS

Q: Is one of the new applications in the app portal the Lenovo bios update tool?

A: We are currently working on this application

Q: Are you working on a Master/Buddy solution for faster update downloads at remote locations?

A: We currently have the Distributed App Repository (Enterprise feature) which allows for the deploying of updates from a specified WebDAV server. https://kb.igel.com/en/universal-management-suite/12.06.120/how-to-use-distributed-app-repositories-in-igel-um. OS to OS Buddy update is being looked at right now.

Q: How is the best way to start with AppCreator portal? Do we have a Step-By-Step Guide?

A: Recipe templates and documentation now available

Commuinty Slack channel for support

New Recipies

Q: about the new licensing model in ums/os ... maybe it can generate a confusion in user that want to update UMS to latest version, but do not have OS to latest version and maybe also to version 11 ... will this message exit anyway to everybody that uses 12.07.100 ? and also, will popup also to latest os 11/ os 12 if they haven't the superior version even if they don't need it..?

A: Yes, this message is displayed regardless of what version of OS you are running.

Q: Any insight on when will the default directory rules moved over from java console to Webap?

A: Yes, H2 2025

Q: What about "ums as a service"? some customer/reseller they are asking for this

A: Keep an eye out for announcements on this.

Q: Will the icons be updated to support different stages the device is in, like at logon screen. currently updating, etc.

A: Nothing is planned in the area.

Q: Will Jobs be available in UMS Web App?

A: Yes, Hs 2025