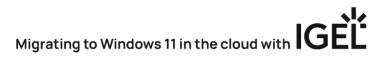


# A Guide: Migrating to Windows 11 in the cloud with IGEL

Author: Andy Prior

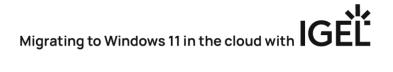
#### Change Log

Author	Date	Change	Version
Andy Prior	21/06/2024	Initial Draft	1.0
Andy Prior	06/08/2024	Updated UMS	1.1
		Images on page 8,	
		minor changes to	
		formatting	









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#### A Guide: Migrating to Windows 11 in the cloud with IGEL

IGEL OS12 Deployment options for Endpoints & automated device configuration to deliver a seamless user experience when connecting to Windows 11 in the Cloud.

Microsoft Windows 365 Cloud PC, Microsoft Azure Virtual Desktop and IGEL provide a robust solution to a modern hybrid cloud strategy with SaaS, Daas and VDI workloads. Streamline migration to Windows 11 by optimizing existing devices with IGEL OS, improving endpoint security, simplifying management and reducing costs.

As organizations prepare for the end of Windows 10 support in October 2025, the migration to Windows 11 on the endpoint presents challenges, particularly with hardware compatibility, financial impact, and environmental concerns. IGEL OS, Microsoft AVD and Windows 365 provide a robust solution to these challenges, enhancing Windows 11 capabilities through improved security, cost efficiency, simplified management, and environmental sustainability.

In this guide we look at IGEL OS provisioning options; how to enroll the device using the IGEL Onboarding service, apply OS settings, something we call Profiles, deploy the IGEL AVD client and automatically connect to a Microsoft AVD Desktop.

Here is a video of the user experience from boot, discovery, configuration and connect to Microsoft AVD in less than three minutes.

Let's build this! https://youtu.be/GMMSC8bHj1k





#### Assumptions

There are a few assumptions when using this guide to deploy IGEL OS and connecting to Microsoft AVD.

- You have a working Microsoft EntralD and AVD environment running Windows 11 hosts.
- UMS is installed and licensed.
- Customer Portal Admin user already created.
- The IGEL OS12 device can communicate with the UMS server and has Internet access.
- UMS server has internet access.
- You are running OS12 on the target device.
- If you don't have these pre-requirements in place, you can find details on these here:
  - o <a href="https://kb.igel.com/en/how-to-start-with-igel/current/">https://kb.igel.com/en/how-to-start-with-igel/current/</a>



#### **IGEL** Overview

There are three main components which make up IGEL's next gen secure edge operating system.

OS12	a lightweight secure endpoint operating system.	
Universal	allows for the remote configuration and control of IGEL	
Management	operating systems.	
Suite (UMS)		
Cloud Services	A set of Cloud based services used to manage, deploy and	
	maintain your IGEL environment.	





#### **Cloud Services**

IGEL Cloud Services is an End User Computing platform that includes several cloud services allowing for better flexibility, managing authentication options, managing applications and OS image versions, automatic provisioning, license management, RBAC and insights.

IGEL Cloud Services comprises of the following components:

<u>IGEL Customer Portal</u> is the doorway to IGEL product-related services. Registering here your company account is the first step to start using IGEL products.

<u>UMS Registration Service</u> is used to register and authenticate your UMS instance. This will allow UMS to communicate with the IGEL Cloud Services.

<u>IGEL Onboarding Service</u> allows your users to easily onboard IGEL OS 12 devices and users using only their corporate email, this service has a related service: IGEL OS idp, this is used for identifying your users using an external identity provider using OpenID and OAuth 2.0 authorization protocols.

<u>IGEL App Portal</u> where you can find all applications and base OS images currently available for IGEL OS 12.

<u>IGEL Insight Service</u> which collects analytical and usage data to improve IGEL products and services and provide a better customer experience.

<u>IGEL License Portal</u> is where you can manage licenses for your IGEL OS devices.





#### Universal management Suite (UMS)

IGEL Universal Management Suite (UMS) is the management software for the secure central remote administration of IGEL OS devices. With the UMS, you can configure endpoint devices in the same way as locally on the device. Typical areas of use would be; automatic provisioning of devices, configuring devices software clients, tools, authentication options, corporate look and feel, distributing updates, diagnostics and support.

#### **OS12**

IGEL OS 12 is the latest version of IGEL's managed endpoint OS designed for secure, high-performance access to any digital workspace.

It standardizes diverse endpoints onto a unified platform and provides adaptive configuration and granular control, while giving users a familiar, trouble-free workspace. Supporting more remote display protocols and attached peripheral devices than any alternative solution, IGEL OS 12 is purpose-built for enterprise access to virtual environments of all types.

#### **IGEL OS12 Deployment Options**

What options are available for me to convert my existing x86 64 hardware to IGEL OS12?

I'll not be covering the actual deployment of the IGELOS in detail in this article. I think it is important to cover the various deployment options available to you and any prerequisites needed to run the IGELOS.

#### OS Creator (OSC)

With the IGEL OS Creator (OSC), you can install IGEL OS 12 on any supporting device. Moreover, you can use the IGEL OS Creator to recover a broken installation of IGEL OS that cannot boot anymore. The OSC is used to create a bootable USB drive containing the IGEL image.

#### PXE

The Preboot Execution Environment or PXE (commonly pronounced as pixie) is a client-server environment that enables network computers to boot over the network interface card.

#### IGEL SCCM Add-on

IGEL OS 12 SCCM Add-on facilitates deploying IGEL OS via Microsoft SCCM. The package contains IGEL OS Base System as a dd image (dd is a command used to capture a Linux image) that will be booted using a Windows PE boot file customized for this purpose.

With the installation of IGELOS SCCM Add-on, a customized Windows PE image and a task sequence for deploying IGELOS are created, and the IGELOS Image Manager is installed.



#### **UD Pocket**

UD Pocket boots IGEL OS on your computer. However, it does not make any changes to the operating system already installed on the device's storage – UD Pocket runs entirely from the USB stick.

To facilitate booting your UD Pocket, you can use the IGEL UD Pocket Starter. The IGEL UD Pocket Starter creates a boot option for the UD Pocket so that there is no need to change the boot settings manually. You can install the IGEL UD Pocket Starter easily on an endpoint device running Microsoft Windows 10 or 11 - provided Microsoft BitLocker is not active on the device. When you uninstall the IGEL UD Pocket Starter, it is removed without any trace on the device.

The minimum system requirements for IGEL OS12 are listed below:

- CPU: 64-bit dual core 1.5Ghz
- Memory: 4GB If you intend to run high resolutions, multiple monitors or unified communications, higher specifications are recommended.
- Storage: 8GB
- Graphics: Intel ATI\AMD Nvidia
- Network Card: Ethernet or wireless

Whilst OS12 will run on any hardware with the above specification a List of tested and supported devices can be found here: <a href="https://kb.igel.com/hardware/en/devices-supported-by-igel-os-12-81496425.html">https://kb.igel.com/hardware/en/devices-supported-by-igel-os-12-81496425.html</a>

Software Downloads: <a href="https://www.igel.com/software-downloads/igel-os-12-secure-endpoint/">https://www.igel.com/software-downloads/igel-os-12-secure-endpoint/</a>

#### **IGEL Ready**

Want to know if your device is compatible? The IGEL Ready program authorizes technology companies to partner with IGEL to integrate and certify their products with IGEL OS. <a href="https://www.igel.com/ready/">https://www.igel.com/ready/</a>

#### Let's build it!

Now that we have covered all the components which make up the IGELOS ecosystem it's time to configure things. In this section I'll be detailing how to configure the IGEL Cloud services, register your UMS, configure the onboarding service and setting up EntralD as an Identity Provider (idp), configure UMS profiles to deploy the IGEL AVD client and configure the IGELOS.

#### Cloud Services Configuration

#### **Onboarding Service**

IGEL Onboarding Service configuration

For onboarding your users and devices, IGEL Cloud Services needs to know your UMS and your users. The UMS is identified and authenticated by its fully qualified domain name (FQDN) or IP address and its root certificate. The users are authenticated by an external identity provider (IdP). For that, we are using the OpenID Standard to obtain user information and the standardized OAuth 2.0 authorization protocols.

The configuration of the Onboarding Service is done in the following steps:

- 1. Activating the Onboarding Service (OBS)
- 2. Configuring the Identity Provider
- 3. Downloading the Root Certificate Chain of the UMS: The root certificate chain is needed for defining the route to the appropriate UMS.
- 4. Creating the Record Set for the OBS Routing: Define the route to the appropriate UMS / ICG. This includes linking our Microsoft Entra ID user to the UMS / ICG.



#### Activating the Onboarding Service (OBS)

The activation of the Onboarding Service (OBS) is required once and must be performed by one person from the company account. Once activated, the OBS can be managed by every user with the appropriate rule.

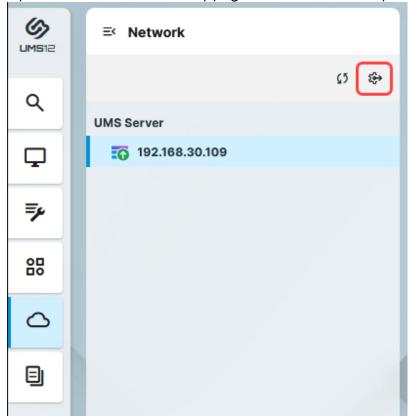
- 1. Log in to the IGEL Customer Portal.
- 2. From the menu, select **Activate IGEL OS Onboarding**.

#### Downloading the Root Certificate Chain

► In the web browser, open the URL <a href="https://<server>:8443/webapp/#/login">https://<server>:8443/webapp/#/login</a>

If your UMS is to be connected directly to your endpoint devices, you download the certificate chain of the UMS.

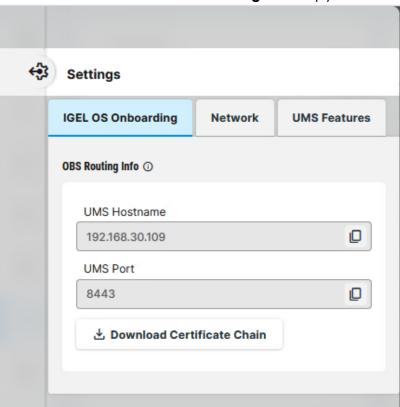
Open the IGEL UMS Web App, go to **Network** and open the **Settings**.







1. Select the tab IGEL OS Onboarding and copy UMS Hostname and UMS Port.



2. Click Download Certificate Chain.

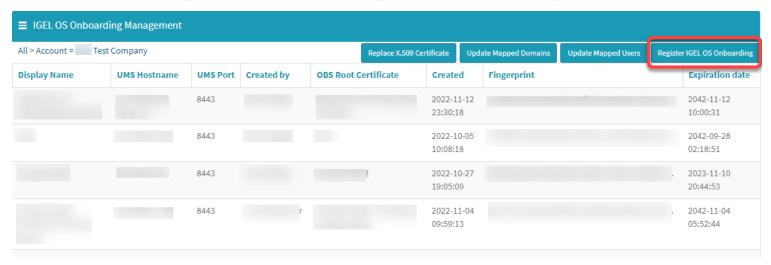
The certificate file is downloaded to your file system. In the following step, we will use it for the OBS routing.

#### Creating the Record Set for the OBS Routing

 Change to the IGEL Customer Portal and select Configure Services > IGEL OS Onboarding.



2. Click **Register IGEL OS Onboarding** to create a new routing data record.

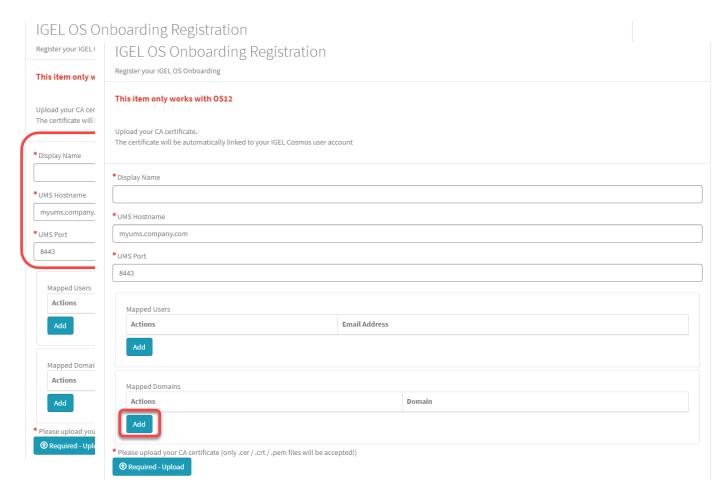


- 3. Enter the following data:
  - **Display Name**: Display name for the UMS to which our user's device will be routed.
  - UMS Hostname: Hostname (Fully Qualified Domain Name) or IP address of the UMS; this is the hostname or IP address by which the UMS can be reached by the endpoint devices.
    If your endpoint devices are connected via the ICG, use the External Address of the ICG as described above.

**UMS Hostname** is case-sensitive and should be written exactly as in the UMS.

UMS Port: Port under which the UMS can be reached. The default port of the UMS web server is 8443. For details on the ports used by the UMS, see <u>IGEL UMS Communication Ports</u>.
 If your endpoint devices are connected via the ICG, use the <u>External Port of the ICG</u> as described above.



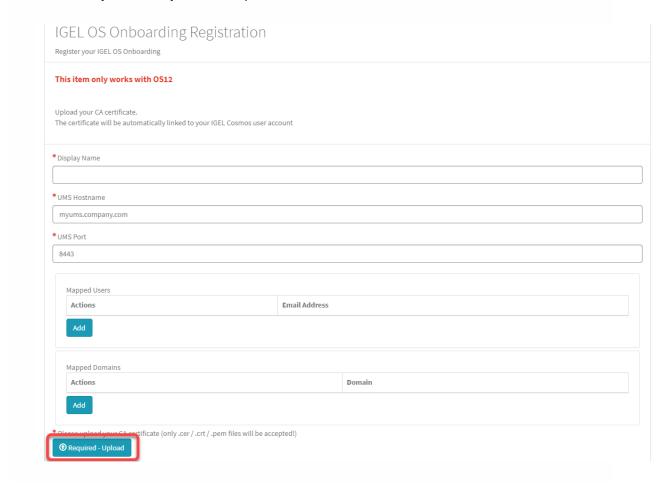


- 4. Proceed by adding individual users or one or more domains that include all e-mail addresses of these domains.
  - To add an individual user, click **Add** in the area **Mapped Users**.
  - To add a domain, click Add in the area Mapped Domains.
- 5. In the dialog, enter the e-mail address of the user we have created in Microsoft Entra ID or the relevant domain and click **Add**.





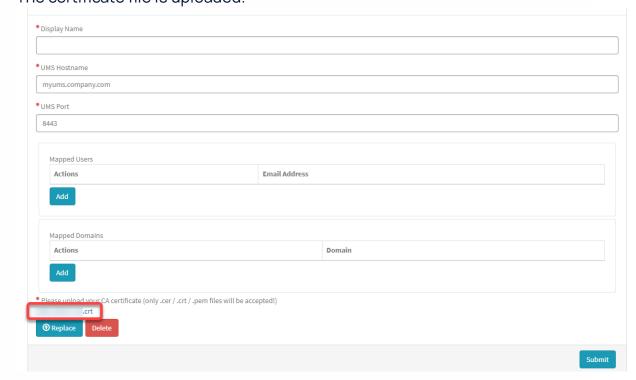
6. Click **Required - Upload** to upload the UMS root certificate chain.



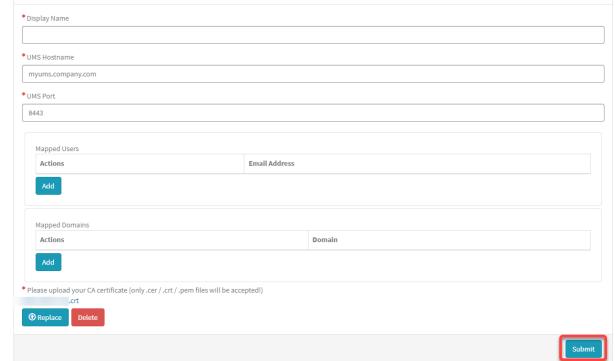




7. Choose the certificate file on your file system. The certificate file is uploaded.



8. Click  ${\bf Submit}$  to create the OBS routing data record.

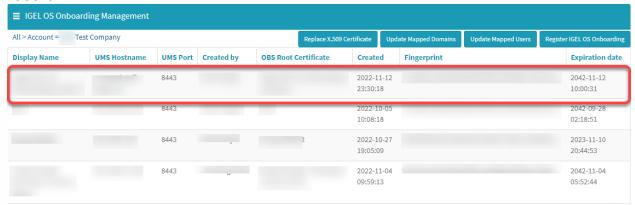






After a few seconds, the new data record is ready.

**9.** If you want to review the record or make changes, just click somewhere in the record.



The details are displayed.



## Migrating to Windows 11 in the cloud with IGEL

IGEL OS Onboarding	
Display Name	OBS Root Certificate
	θ
UMS Hostname	Expiration date
	2042-11-12 10:00:31
UMS Port	Created
8443	2022-11-12 23:30:18
	Updated
	2022-11-13 05:50:37
Fingerprint	
OBS Certificate String	
BEGIN CERTIFICATE	





#### Authentication

Configuring Microsoft Entra ID as an Identity Provider

To configure Microsoft Entra ID as the identity provider, you need to do the following:

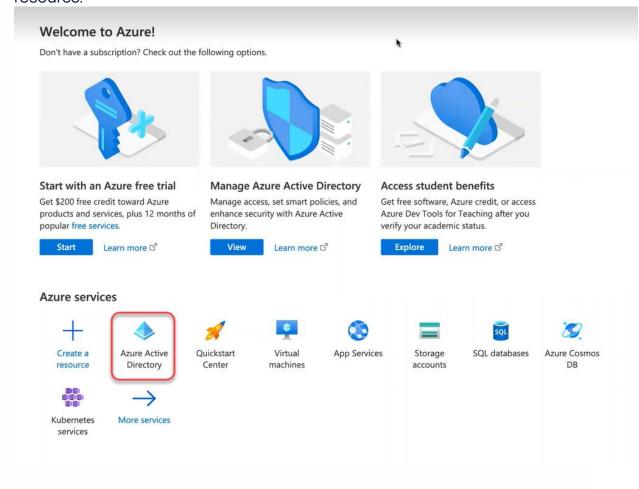
- 1. Creating a Microsoft Entra Web Application That Will Serve as Identity Provider: We register an application in Microsoft Entra ID to use its services as an external identity provider.
- 2. Registering Our Microsoft Entra Application in the IGEL Customer Portal: This will enable IGEL Cloud Services to use our Microsoft Entra Application as the external identity provider.
- 3. Creating a User in the Microsoft Entra App: We create a user account in our application. These user credentials, consisting of an e-mail address and a password, will be entered by the user when onboarding his device.



#### Creating a Web Application That Will Serve as Identity Provider

Azure Portal: <a href="https://portal.azure.com/#home">https://portal.azure.com/#home</a>

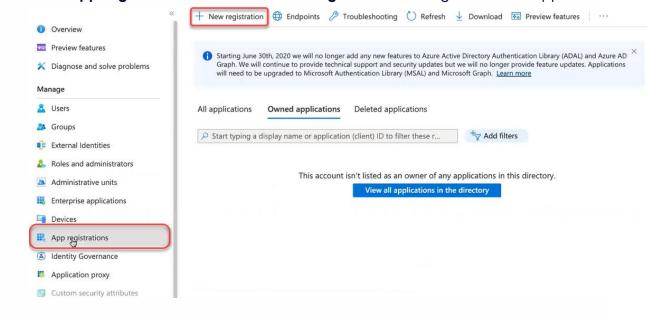
1. Log in to your Microsoft Entra account and select the Microsoft Entra ID resource.





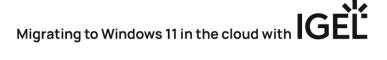
Migrating to Windows 11 in the cloud with IGEL

2. Click App registrations and then new registration to register a new app.



- 3. Edit the data as follows and then click Register:
  - Name: Display name for the app
  - Supported account types: Set the permissions according to your requirements.
  - Redirect URI (optional): For our purposes, this setting is not optional but required. Set the first field to Web and, in the second field, provide the URI of the onboarding service. This is "https://obs.services.igel.com/".





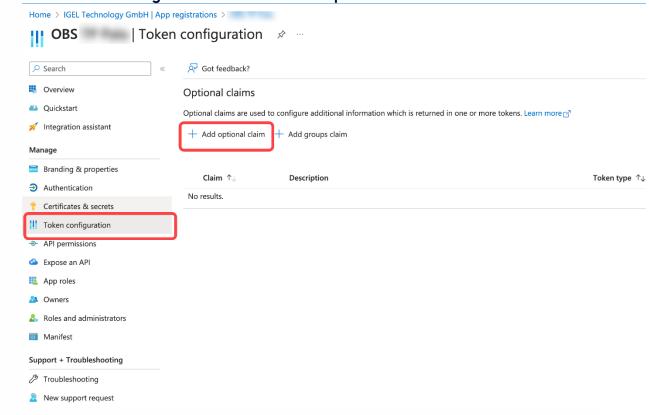
### Home > IGEL Technology GmbH > Register an application \* Name The user-facing display name for this application (this can be changed later). **OBS Testing application** Supported account types Who can use this application or access this API? Accounts in this organizational directory only (IGEL Technology GmbH only - Single tenant) Accounts in any organizational directory (Any Azure AD directory - Multitenant) Accounts in any organizational directory (Any Azure AD directory - Multitenant) and personal Microsoft accounts (e.g. Skype, Xbox) Personal Microsoft accounts only Help me choose... Redirect URI (optional) We'll return the authentication response to this URI after successfully authenticating the user. Providing this now is optional and it can be changed later, but a value is required for most authentication scenarios. https:// Web Register an app you're working on here. Integrate gallery apps and other apps from outside your organization by adding from Enterprise applications.

Register

ou agree to the Microsoft Platform Policies 🗗

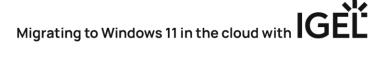


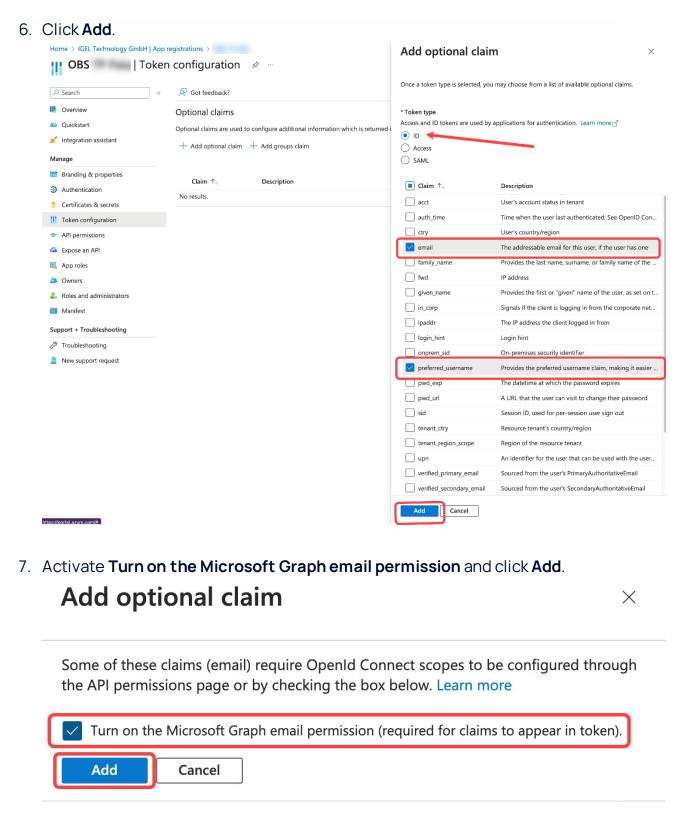
4. Click Token configuration and then Add optional claim.



- 5. In the **Add optional claim** window, select **ID** under **Token type** and activate:
  - email
  - preferred\_username



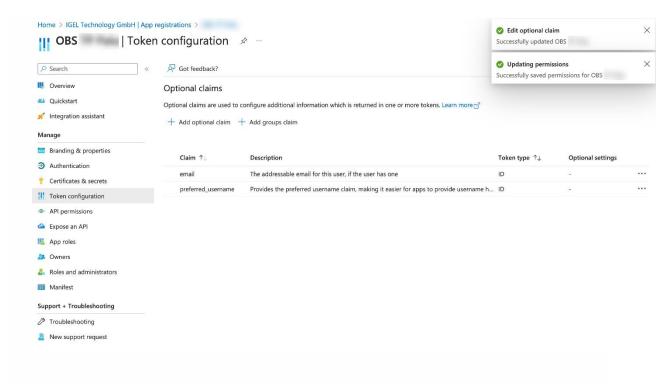




The token configuration is completed:

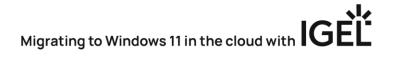


## Migrating to Windows 11 in the cloud with IGEL



8. Leave the browser tab open as we will need some of the data in the following steps.

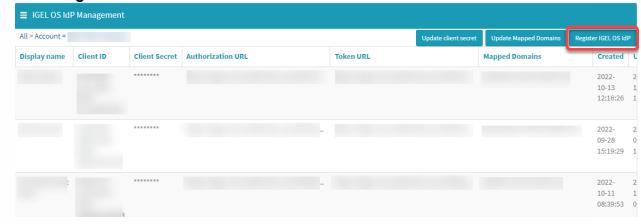




#### Registering our Entra App in the IGEL Customer Portal

1. Open the <u>IGEL Customer Portal</u> in your browser, log in to your admin account, and select **Users > IGELOS IdP**.

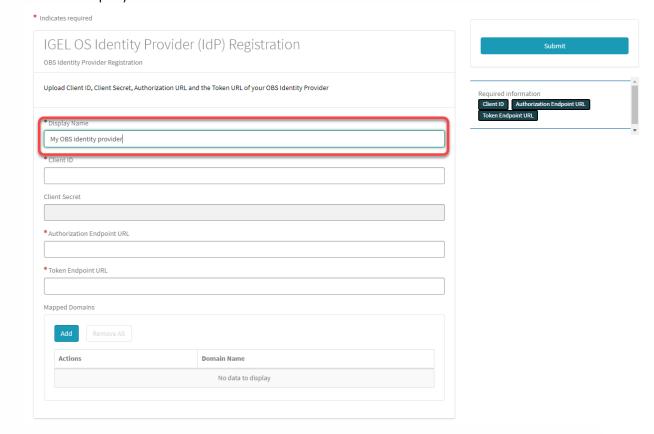
2. Click Register IGEL OS IdP.



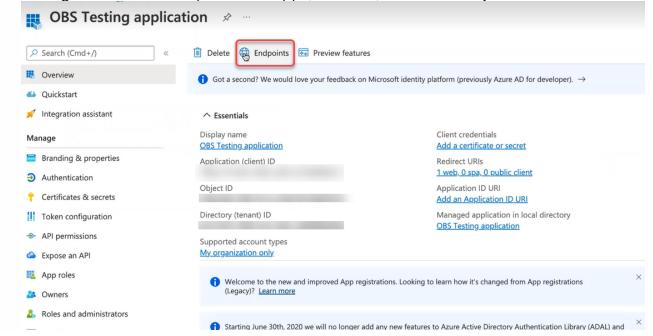


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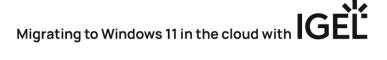
3. Enter a **Display name**. This is the name under which your identity provider app will be displayed.



4. Change to the tab with your Entra app (overview) and click **Endpoints**.







The endpoints for the app are shown. We will use the first 2 endpoints.

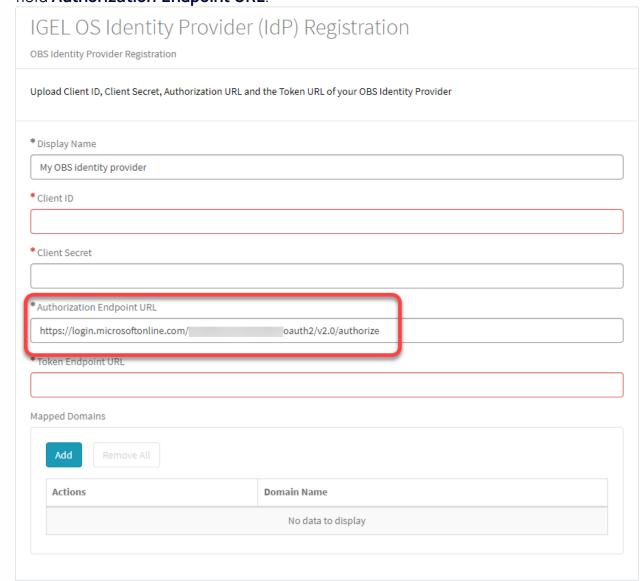
5. Copy the OAuth 2.0 authorization endpoint (v2) to the clipboard.







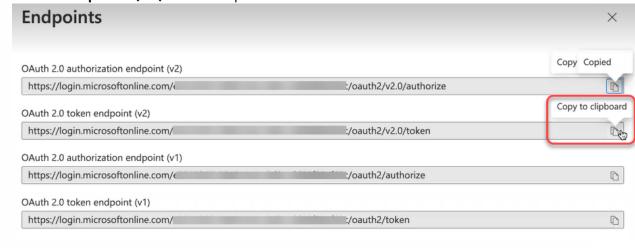
6. Change to the IGEL Customer Portal (IGEL OS Identity Provider (IdP) Registration) tab and paste the authorization endpoint into the field Authorization Endpoint URL.



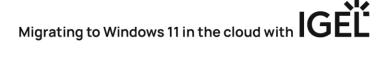




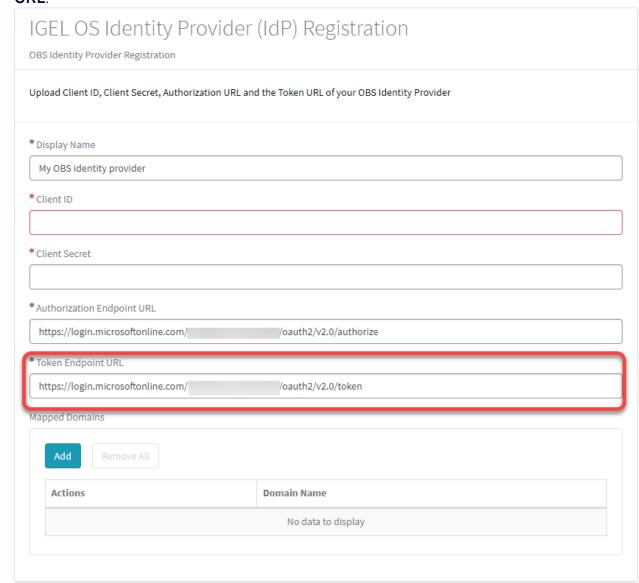
7. Change to the tab with your Entra app (**Endpoints**) and copy the **OAuth 2.0 token endpoint (v2)** to the clipboard.







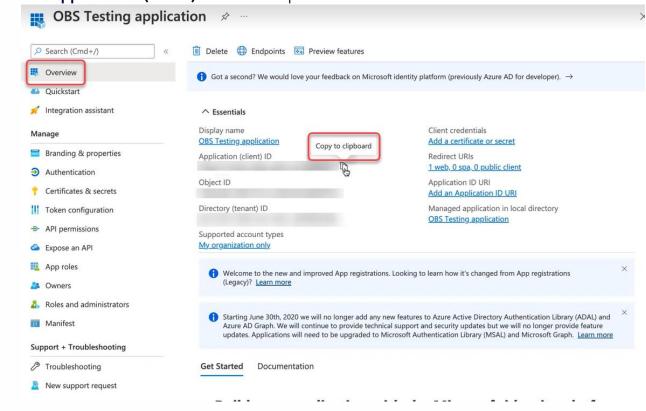
8. Change to the IGEL Customer Portal (IGEL OS Identity Provider (IdP) Registration) tab and paste the token endpoint into the field Token Endpoint URL.





## Migrating to Windows 11 in the cloud with IGEL

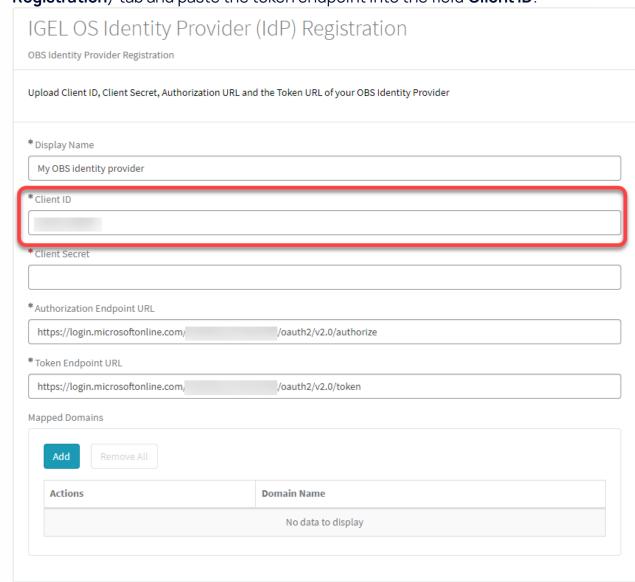
9. Change to the tab with your Entra app, go to **Overview**, and copy the **Application (client) ID** to the clipboard.







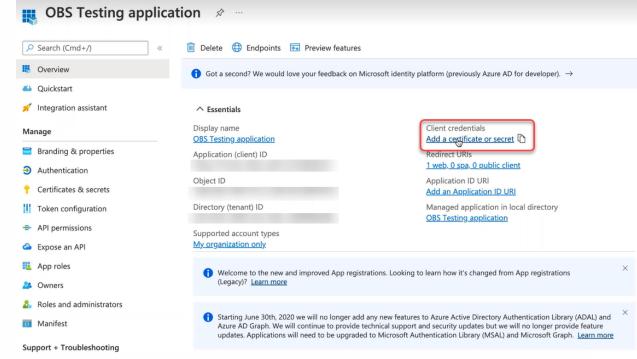
10. Change to the IGEL Customer Portal (IGELOS Identity Provider (IdP) Registration) tab and paste the token endpoint into the field Client ID.







11. Change to the tab with your Entra app (**Overview**) and click **Add a certificate** or secret.

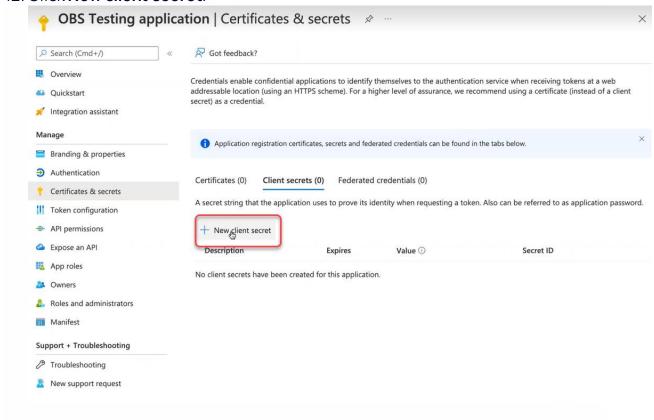


You are taken to the Certificates & secrets page.





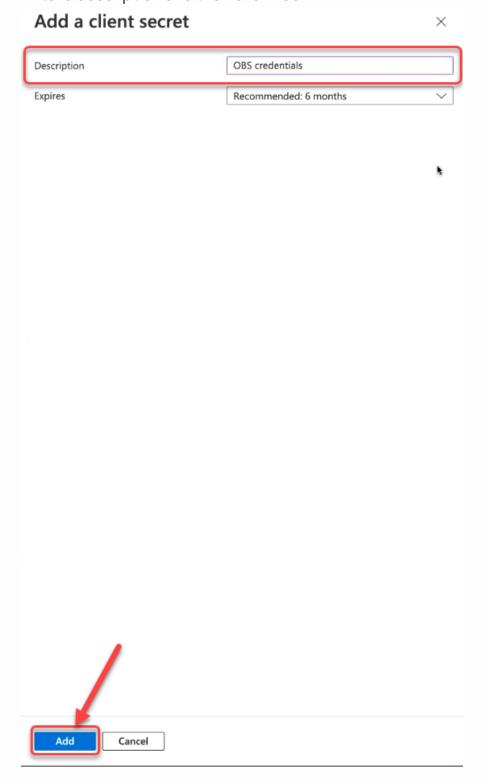
12. Click New client secret.



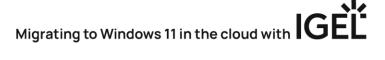
13. IMPORTANT! Make sure you have a safe and secure location to store the client secret; it can only be read out once. If you lose it, you must change it.



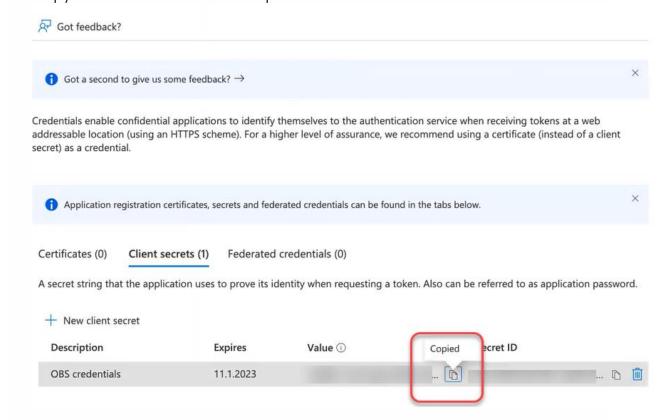
14. Enter a description and then click **Add**.







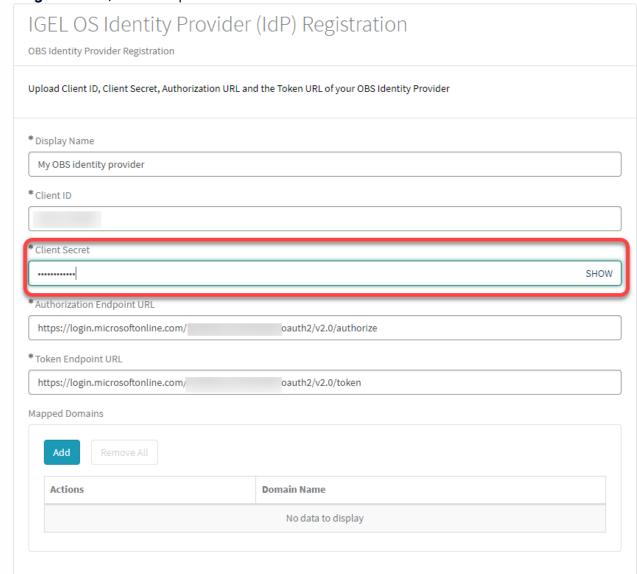
#### 15. Copy the client secret to the clipboard.





Migrating to Windows 11 in the cloud with IGEL

16. Change to the IGEL Customer Portal (IGELOS Identity Provider (IdP) Registration) tab and paste the client secret into the field Client secret.

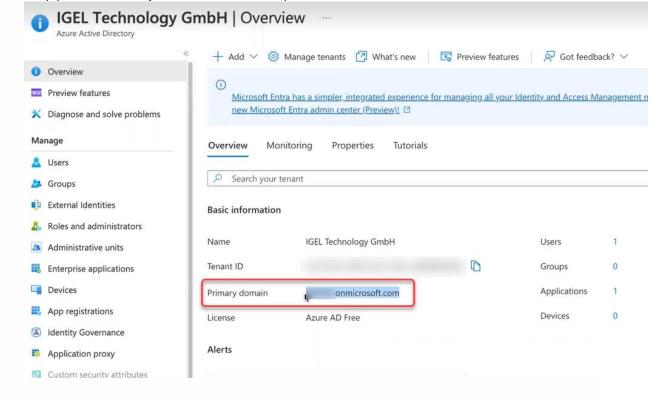


17. Change to the tab with your Entra app and change to the overview of your Entra tenant.



### Migrating to Windows 11 in the cloud with IGEL

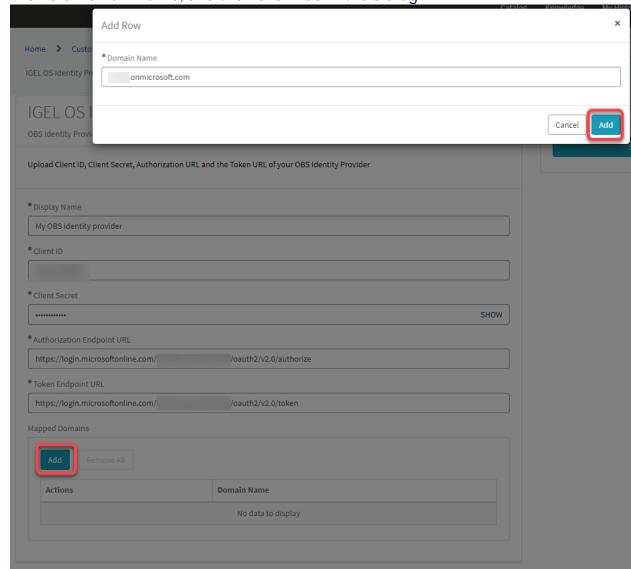
18. Copy the **Primary domain** to the clipboard.



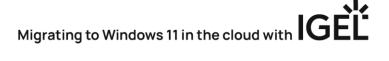




19. Change to the IGEL Customer Portal (**IGELOS Identity Provider (IdP) Registration**) tab, click **Add**, paste the primary domain from the clipboard into the field **Domain name**, and then click **Add** in the dialog.



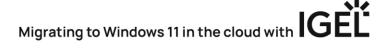




#### 20.Click Submit. IGEL OS Identity Provider (IdP) Registration Upload Client ID, Client Secret, Authorization URL and the Token URL of your OBS Identity Provider \* Display Name My OBS identity provider \* Client ID \*Client Secret SHOW \*Authorization Endpoint URL https://login.microsoftonline.com/ /oauth2/v2.0/authorize https://login.microsoftonline.com/ **Mapped Domains** Remove All Actions Domain Name .onmicrosoft.com # X The data record is created. **■** IGEL OS IdP Management All > Account = Test Company Display name | Client ID Client Secret Authorization URL Token URL **Mapped Domains** Created U https://login.microsoftonline.com/l https://login.microsoftonline.com/ My OBS 2022identity 12-02 provider 16:01:06 13 10-13 12:16:26 12

EntralD is now configured as your identity provider, all we need to do is configure some profiles in UMS to install the IGEL AVD client and configure it to auto launch.





#### **UMS** Configuration

Connect UMS to the App Portal or Registering the UMS allows the UMS to authenticate to the IGEL Cloud Services and will allow the UMS (and devices if configured) to connect to and download IGEL and partner applications from the App portal. <a href="https://apps.igel.com">https://apps.igel.com</a>

#### Registering the UMS

To authenticate your UMS to the IGEL Cloud Services, you must register your UMS. This involves uploading the UMS ID, which is essentially a certificate of your UMS, to the IGEL Customer Portal.

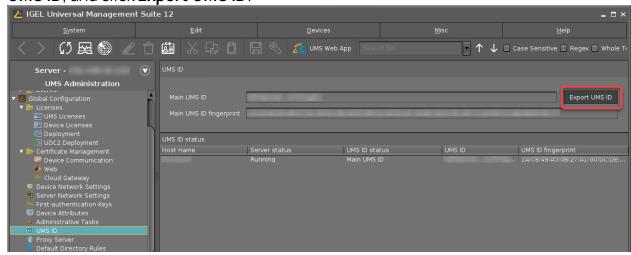
The registration of the UMS is required if you manage IGEL OS 12 devices. If you manage IGEL OS 11 devices only, the registration of the UMS is recommended, but not obligatory.



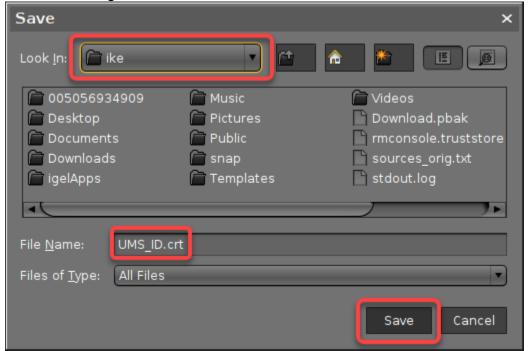
#### **Exporting the UMS ID**

To upload the UMS ID, we must export it from the UMS.

Open your UMS Console, go to UMS Administration > Global Configuration > UMS ID, and click Export UMS ID.

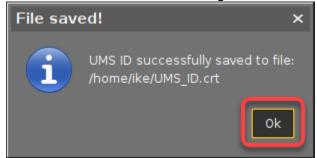


2. Select a storage location and click Save.

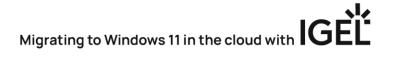




3. Close the confirmation dialog.



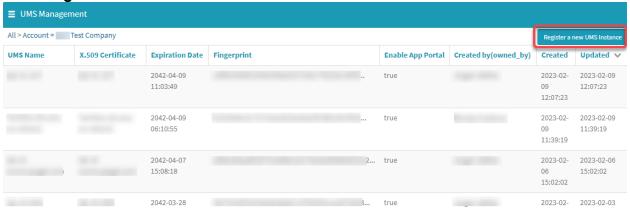




### Registering the UMS

- 1. Open the <u>IGEL Customer Portal</u> in your browser and log in to your admin account.
- 2. From the Configure Services menu, select UMS Registration.

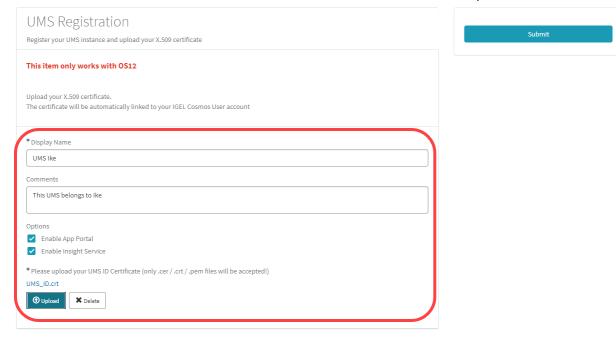
3. Click Register a new UMS Instance.







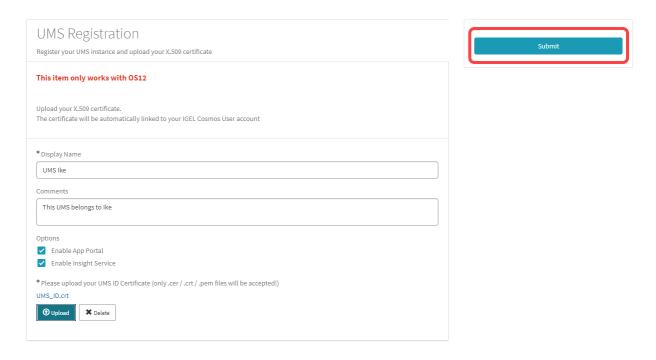
- 4. Edit the data as follows:
  - UMS Name: Display name for your UMS
  - Comments: Optional comment
  - **Enable App Portal**: Must be activated to enable access to the App Portal by the UMS. Technically, this option allows the App Portal to request the UMS ID.
  - Required Upload: Upload the certificate file (UMSID) of your UMS. Make sure that the certificate file has the extension .cer, .crt, or .pem



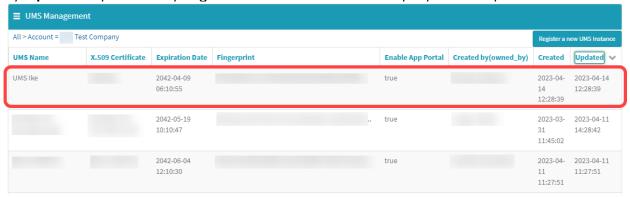
5. Click Submit.



## Migrating to Windows 11 in the cloud with IGEL



After a few seconds, the new UMS is registered. If you toggle the sorting by **Updated**, your newly registered UMS should be displayed on top.





#### Overview of UMS WEB App and UMS Profiles

#### **IGEL UMS Web App**

The IGEL Universal Management Suite (UMS) Web App is a web-based user interface to the UMS Server. The installation of the UMS Web App is handled via the UMS installer, see <u>IGEL UMS Installation</u>.

The UMS Web App can currently be used only in addition to the Java-based UMS Console. Some features are currently available only in the UMS Web App, others only in the UMS Console; see the feature matrix under <u>Overview of the IGEL UMS</u>.

The range of functions available in the UMS Web App will constantly be expanded.

All features that are already available in the UMS Web App are fully supported.

The main features of the UMS Web App include:

- managing device configuration and creating profiles
- shadowing of devices and various device commands (power control, update, sending/receiving settings, reset to factory defaults, etc.)
- assigning objects to devices and device directories
- importing and managing IGELOS Apps and their versions
- monitoring the status of the UMS network
- configurable search functionality
- logging of actions

#### To open the IGEL UMS Web App:

In the web browser, open the URL https://<server>:8443/webapp/



#### Profiles in the IGEL UMS

In the IGEL Universal Management Suite (UMS), you can create and manage profiles. **Profiles** are predefined configurations that can be assigned globally to managed devices via the UMS.

Menu path: UMS Console > Profiles

#### When Is It a Good Idea to Use Profiles?

You can achieve the following using profiles:

- Setting identical configurations for a number of devices
- Defining different usage scenarios for devices (or groups of devices) in an abstract manner
- Significantly reducing administrative outlay
- Reducing configuration options on the device

You have the option of creating directories for saving profiles and can add, delete, and change the profiles in this part of the structure.

### Creating Profiles for IGEL OS 12 Devices

Before creating profiles for IGEL OS 12 devices, you have to import the required apps from the IGEL App Portal; see How to Import IGEL OS Apps from the IGEL App Portal.

Alternatively, at least one IGEL OS 12 device with the required apps has to be already registered with the UMS Server. IGEL OS base system as well as all locally installed apps are then automatically recognized by the UMS. See e.g. <u>Installing IGEL OS Apps Locally on the Device</u>.

As soon as there are apps listed under **UMS Web App > Apps**, you can create a profile to configure settings for your devices.

There are two methods to create a profile:

- Via Configuration > Configuration Tree > Create new profile (used to configure several apps. A profile configures ALL versions of an app, unless the version is specified.)
- Via Apps > Create new profile (used to quickly configure a profile for the selected app.)



Profiles cannot currently be deleted in the UMS Web App. Use the UMS Console, instead.

For apps which have no configurable parameters (e.g. codecs), it is not possible to create a profile.



#### Import the AVD Client App

To manage IGEL OS 12 devices, you need to import IGEL OS Apps of your choice from the <u>IGEL App Portal</u>.

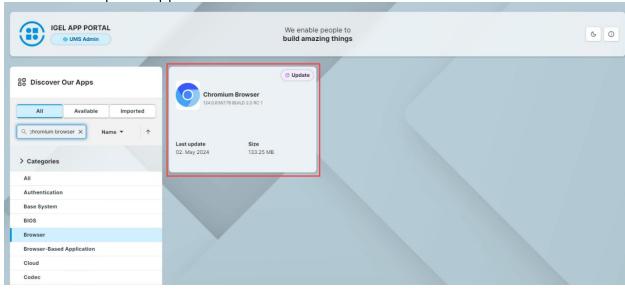
As we've registered the UMS server to IGEL Cloud Services the UMS Server will automatically authenticate with the App Portal allowing you to directly import apps into the UMS Server.

To import apps to the IGEL UMS, proceed as follows:

1. In the UMS Web App, click **App Portal**.



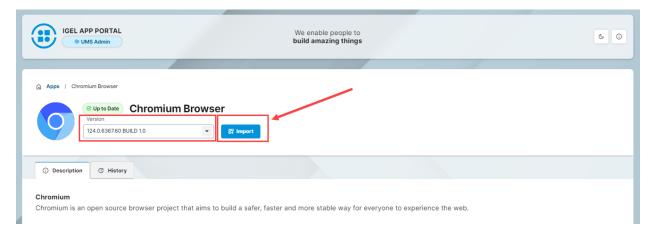
2. Select the required app.



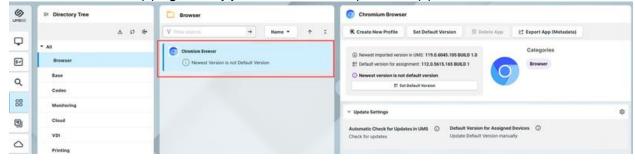
3. Select the required version and click **Import**.



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- 4. Accept the End User License Agreement (EULA) and wait for the import to be finished.
- 5. In the UMS Web App, go to **Apps** to view the imported app.





#### Profiles in the IGEL UMS

In the IGEL Universal Management Suite (UMS), you can create and manage profiles. **Profiles** are predefined configurations that can be assigned globally to managed devices via the UMS.

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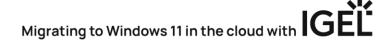
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Profiles cannot currently be deleted in the UMS Web App. Use the UMS Console, instead.

For apps which have no configurable parameters (e.g. codecs), it is not possible to create a profile.





#### Set the Corporate Identity

#### Firmware Customizations in the IGEL UMS

You can customize the user interface of your IGEL OS devices to suit your corporate design using the firmware customization function in the IGEL Universal Management Suite (UMS). The configuration takes place in a dedicated wizard; for a minimal configuration, only a name and a file object need to be specified.

Menu path: **UMS Console > Firmware Customizations**Mode of Action

A firmware customization can be assigned to a device or a directory.

Firmware customizations override standard profiles but in turn can be overridden by priority profiles. They are therefore between priority profiles and standard profiles in terms of their priority. Further information regarding the prioritization of profiles can be found under Prioritization of Profiles in the IGEL UMS.

If several use cases of the same type are assigned to a device, e.g. a background image, only the use case with the highest priority will be effective. The priority is determined by how direct or indirect the assignment to the device is: A firmware customization assigned directly to the device has a higher priority than one which is assigned to the device directory. If both firmware customizations have the same priority, the firmware customization with the higher ID will be effective.

In order to obtain the ID of a firmware customization, move the mouse pointer over the relevant object in the structure tree



#### Firmware Customization Options

There are several options available to you in order to customize the look and feel of the device. These include:

- Start Button
- Start Menu
- Taskbar Background
- Screensaver
- Screensaver (Custom Partition)
- Bootsplash
- Background Image

For our deployment we'll look to change the device background imager or wallpaper.

Changing the background Image

- Name: "Background image"
- Use case: "Background image"
- Background monitor 1-8: Name of an image file for up to 8 monitors
  - Choose file: All files registered in the UMS in a suitable format (\*.jpg, \*bmp, \*png) and for which your have authorizations are shown here.
  - Upload file: Select a file from a local directory or from the UMS server.

For the background image, the device obtains the selected file from the UMS via HTTPS as soon as it is required.

 Clear: Deletes the image file shown under Background monitor 1-8.



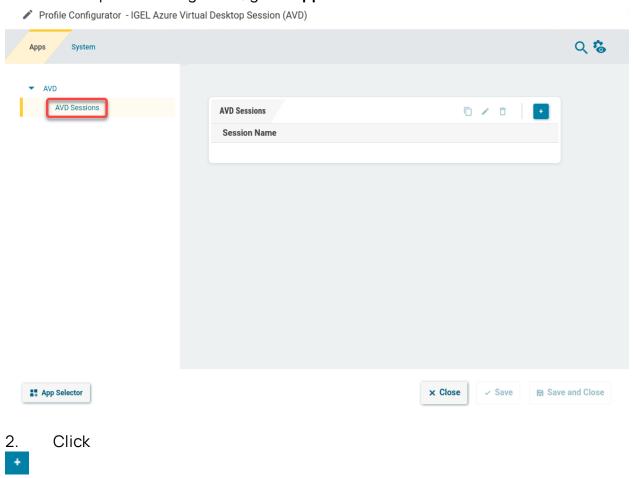
### Deploy AVD client

When the IGEL Azure Virtual Desktop client is installed, the following app with the required version is also installed automatically:

• IGEL Remote Desktop Core

#### Create a Session

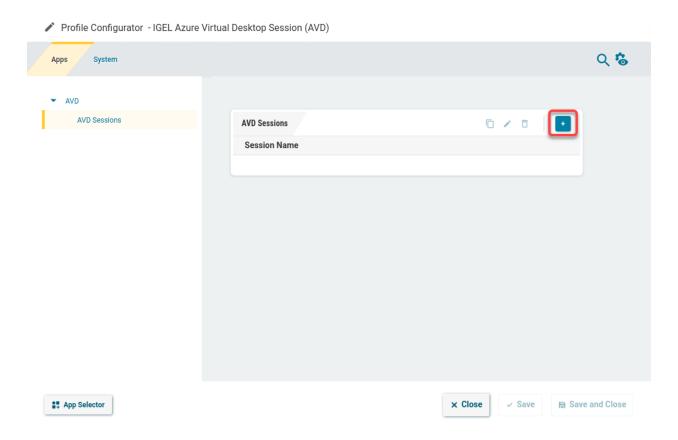
1. In the profile configurator, go to **Apps > AVD > AVD Sessions**.



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The session is created.



# Migrating to Windows 11 in the cloud with IGEL

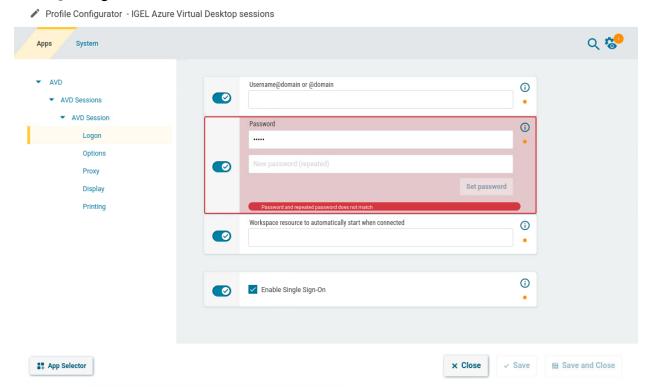
Profile Configurator - IGEL Azure Virtual Desktop Session (AVD) Q 💖 System ▼ AVD Session name (i) AVD Sessions AVD Session ▼ AVD Session Logon Options Starting Methods for Session Proxy (i) Display Start Menu . Printing Menu folder 1 (1) Start Menu's System tab (1) Application Launcher . Application Launcher folder (i) × Close ✓ Save App Selector





#### Configuring the Logon

In the profile configurator, go to Apps > AVD > AVD Sessions > [session name] > Logon.



2. Edit the settings according to your needs. The parameters are described in the following.

#### Username@domain or @domain

The user name or a preset domain name that will be used for the automatic connection to the AVD session. The string after "@" is taken as a preset domain name.

#### Example:

<u>avd@your.domain.com</u>: To log in, the user does not need to enter the username and the domain name.

<u>vour.domain.com</u>: To log in, the user only needs to enter the username,e.g. avd. The preset domain - <u>vour.domain.com</u> - will automatically be appended.



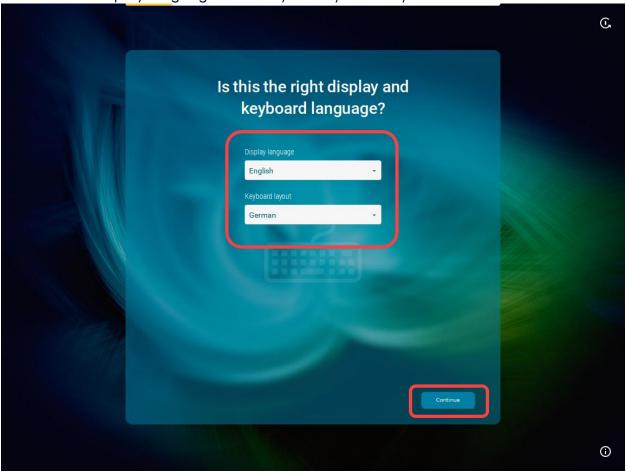
#### Connect a Device and Test!

Time to switch to the device and get it registered with UMS using your EntralD identity.

### Register IGEL OS 12 Devices with the UMS via IGEL Onboarding Service

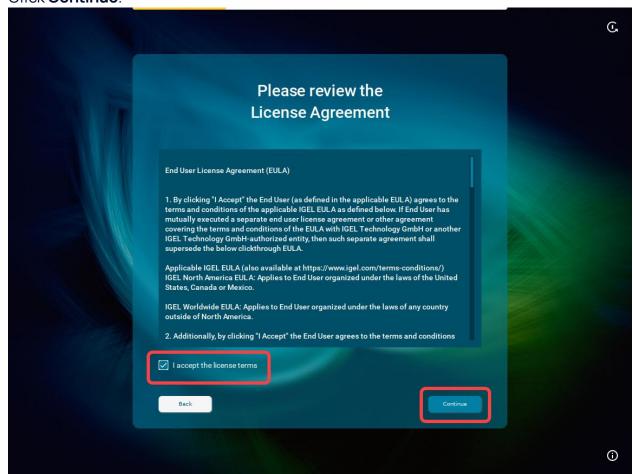
Switch your device on.
 The Setup Assistant starts.







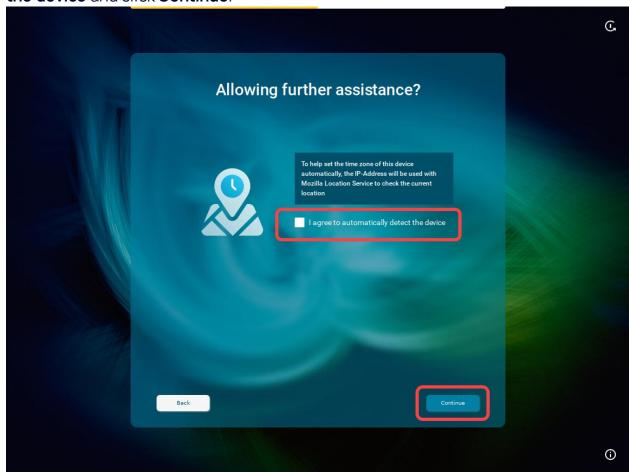
3. Read the End User License Agreement (EULA) and accept the license terms. Click **Continue**.



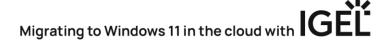
4. If you are not connected to a LAN, a network configuration screen is displayed. In this case, follow the instructions under <u>Troubleshooting</u>: <u>Configuring a Network during the Onboarding</u>.



5. To automatically set the time zone, activate I agree to automatically detect the device and click Continue.





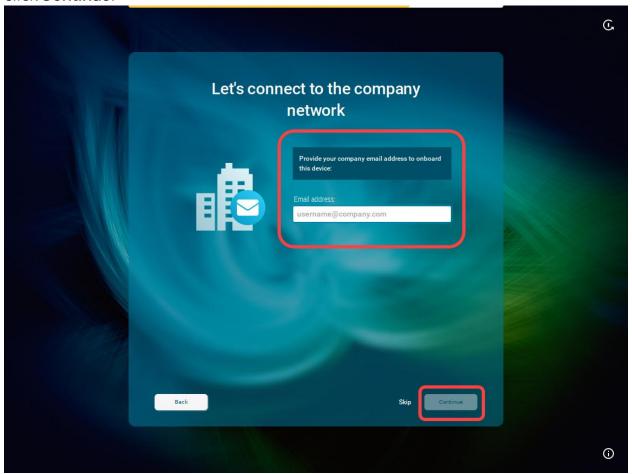


6. Or click **Continue** and set your time zone, time, and date manually, then click **Continue**.

TIP! - Make sure you do set the time & Date correctly, misconfiguration can

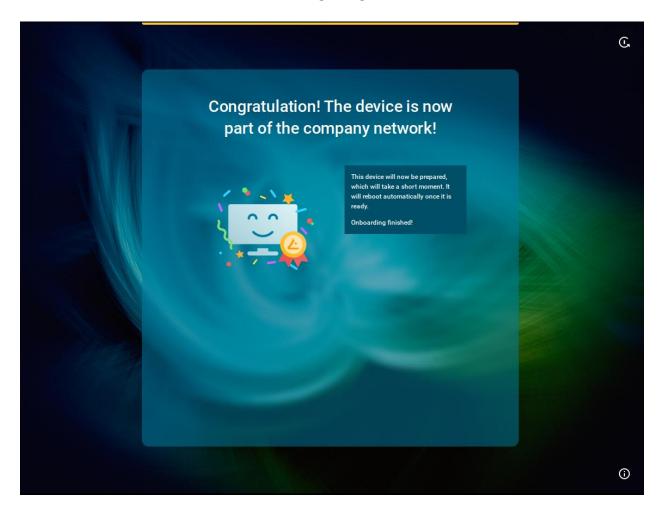


7. Enter your e-mail address (using the correct upper/lowercase) and click **Continue**.



When everything went well, your device will be integrated into your company network after the reboot. This means it has been connected to your IGEL Universal Management Suite (UMS) which provides your device with the appropriate licenses, settings, and IGEL OS Apps.





Once the device has be successfully registered with the UMS the default profile will apply to the device, updating the firmware (if required) downloading the custom wallpaper, installing the IGEL AVD client and configuring a connection to automatically star on boot and once there is a network available.

Congratulations you now have a configured device!

https://www.youtube.com/watch?v=iggOy 4hUIA



#### References:

#### IGEL OS12 UMS and Cloud services overview

https://kb.igel.com/howtocosmos/en/how-to-start-with-igel-cosmos-77865726.html

https://kb.igel.com/howtocosmos/en/using-the-igel-customer-portal-81509885.html

#### **IGELOS12 Deployment Options**

OS Creator Utility - <a href="https://kb.igel.com/base\_system/12.4/en/how-to-deploy-igel-os-12-with-igel-os-creator-osc-122896320.html">https://kb.igel.com/base\_system/12.4/en/how-to-deploy-igel-os-12-with-igel-os-creator-osc-122896320.html</a>

PXE - https://kb.igel.com/base\_system/12.4/en/how-to-deploy-igel-os-12-with-pxe-122896396.html

SCCM - https://kb.igel.com/base\_system/12.4/en/how-to-deploy-igel-os-12-with-igel-os-12-sccm-add-on-122896414.html

UD Pocket - <a href="https://kb.igel.com/base\_system/12.4/en/how-to-use-igel-os-12-with-ud-pocket-122896456.html">https://kb.igel.com/base\_system/12.4/en/how-to-use-igel-os-12-with-ud-pocket-122896456.html</a>

Supported H\W - https://kb.igel.com/hardware/en/devices-supported-by-igel-os-12-81496425.html

Software Downloads: <a href="https://www.igel.com/software-downloads/igel-os-12-secure-endpoint/">https://www.igel.com/software-downloads/igel-os-12-secure-endpoint/</a>



#### Let's build it!

#### Discovery

IGEL Onboarding Service configuration

https://kb.igel.com/howtocosmos/en/initial-configuration-of-the-igel-onboarding-service-obs-77865754.html

#### Authentication

EntralD as an idp configuration

https://kb.igel.com/howtocosmos/en/initial-configuration-of-the-igel-onboarding-service-obs-77865754.html

https://kb.igel.com/base\_system/12.3.0/en/how-to-configure-single-sign-on-sso-on-igel-os-12-112731582.html

#### **UMS Configuration**

Connect UMS to the App Portal, download OS12, download the AVD Client ap, import a wallpaper. Create Profiles to deploy the AVD client, set it to auto start and fill out a pre-configured Domain name.

https://kb.igel.com/howtocosmos/en/igel-app-portal-77865794.html

https://kb.igel.com/howtocosmos/en/igel-ums-12-basic-configuration-77865800.html

https://kb.igel.com/en/igel-apps/current/configuring-igel-azure-virtual-desktopclient

https://kb.igel.com/en/universal-management-suite/12.04.120/configuration-centralized-management-of-device-set

https://kb.igel.com/endpointmgmt-12.04.120/en/igel-ums-web-app-126852399.html

https://kb.igel.com/endpointmgmt-12.04.120/en/create-firmware-customization-126851579.html